

## **What we can accept to sell on**

- Quality adult and children clothing
- Adult shoes, slippers
- Jewellery and watches without defects
- Quality accessories such as purses, wallets, handbags, belts, scarves
- Small Soft furnishings – e.g. cushions (with fire resistant label)
- Duvets and pillows in original packaging
- Good condition duvet covers, sheets, pillow cases
- Good condition tablecloths, teatowels, hand towels
- Crockery and cutlery sets, mugs, teapots, jugs and glassware
- Toys, Games and Jigsaws (Anything that is incomplete such as boxed sets or children's toys with parts missing cannot be sold)
- Books are one of our most successful sales, but only in reasonable condition. Bleached, crumpled or stained pages and torn covers don't sell. Completed puzzle books or used school books cannot be sold on.
- Working, small electricals. (Ceiling lamps, for example, aren't able to be sold on due to the fact there's no guarantee of their usability or safety)
- non-electrical sports equipment which is new and has instructions.
- Working laptops and mobile devices ("cleaned" from private data)
- Unused toiletry sets
- Good condition and "whole product" craft items
- Small picture frames (personal photos removed)
- Pictures, wall clocks and other household accessories.

## **Not Accepted (safety, hygiene and lack of space)**

- Weapons and ammunition (We cannot sell dangerous items for legal and safety reasons.)
- Sharp knives (excluding cutlery)
- Swords, crossbows or catapults, guns or realistic replica toy guns
- Sharp gardening tools
- Chemical items
- Medications
- Alcohol
- Smoking-related items, including ashtrays
- Hot water bottles
- Gas or petrol appliances
- Unsealed cosmetics and toiletries
- Food or perishables
- Counterfeit items
- Military uniforms with names or company-branded uniforms
- Motor vehicles or car parts
- Grossly offensive and/or discriminatory material.
- Toys without a CE mark
- VHS tapes
- Animal fur or ivory
- Used duvets or pillows

- Single shoes
- Furniture
- Mattresses
- Safety equipment (items that are intended to keep people safe) As we are unable to guarantee that second-hand safety equipment is fully protective, or has not been previously damaged) we cannot accept safety helmets: crash, cycle, riding hats,
- (Safety equipment) Climbing equipment,
- (Safety equipment) Buoyancy aids, life jackets, and inflatable dinghies,
- (Safety equipment) Any mobility items - eg wheelchairs, walkers, bath aids
- Roller or venetian blinds unless in original packaging with safety instructions
- Nightwear without flammable warning labels, including children's and adults' nightdresses, pyjamas, dressing gowns and bathrobes.
- Worn underwear or swimwear without a hygiene strip.
- Broken or damaged items
- Electricals that can't be PAT tested or are without the mains charger
- Sports equipment, electrical or without instructions. (If donated items are not in perfect working condition, or aren't used correctly, they can cause damage).
- We are unable to test large electrical items for safety. This means we can't accept: exercise bikes, rowing machines, running machines.

### We are unable to sell items that may be unsafe for children.

- Cot bumpers and mattresses, pram mattresses
- Children's pillows
- Cribs, cradles, and reclined cradles, carrycots and stands
- Table-mounted chairs
- Playpens, baby baths, baby door bouncers or baby walkers
- Inflatable armbands and floatation aids
- Any toy without a CE mark
- Skateboards and roller skates
- Nightwear, fancy-dress items not labelled with "keep away from fire"
- Car seats and booster seats, child seats for cycles.
- Children's shoes (shoes should be properly fitted by an expert)